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C. Lessie Hammonds
Counsel for ORS

January 16, 2014

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk & Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

Re: Disconnection of Telecommunications Service

Dear Ms. Boyd:

The South Carolina Office of Regulatory Staff ("ORS") has been informed by CenturyLink that Genesis Telecommunications ("Genesis") is in default on its agreement with CenturyLink. Due to the default, CenturyLink will begin disconnection of the leased facilities used by Genesis on or after January 28, 2014.

Enclosed is a copy of the letter ORS will send to the affected customers of Genesis. ORS will also issue a press release concerning this matter. The letter and press release has the ORS Consumer Services Division contact information in the event consumers need assistance.

Sincerely,

C. Lessie Hammonds

Encl.

cc: Genesis Telecommunications
CenturyLink
Joseph Melchers

C. DE KINSGOOD
EXECUTIVE DIRECTOR



FRANK J. ADAMS III
GOVERNOR

January 15, 2014

To: Genesis Telecommunications Customers

IN RE: Discontinuance of Telecommunications Service
EFFECTIVE TUESDAY, JANUARY 28, 2014

The South Carolina Office of Regulatory Staff ("ORS") is a state agency which is charged with representing the public interest of South Carolina in matters related to utility regulation.

ORS has received information that the communications services received by you from Genesis Telecommunications ("Genesis") will be interrupted if you reside in areas where CenturyLink is the incumbent local exchange carrier.

ORS has been informed by CenturyLink that Genesis is in default on its agreement with CenturyLink. Because Genesis relies on CenturyLink's network to provide communications services, CenturyLink will begin to disconnect the leased facilities used by Genesis to provide your services on or after **JANUARY 28, 2014**.

The purpose of this letter is to make you aware of this situation so that you can avoid the loss of communications service by securing service with another provider. Should your service be disconnected on **JANUARY 28, 2014**, you may be unable to retain your current telephone number.

Other telecommunications carriers may be available to provide you services. A listing of telephone companies that provide service to your area can be found in the front of your telephone book under the Customer Guide to Local Services. Should you require additional information concerning this matter, or if you desire information as to other telecommunications carriers available in your area, please contact the Office of Regulatory Staff-Consumer Service Division at 1-800-922-1531.

Sincerely,

Chris Rozycki
Deputy Director, Telecommunications
Office of Regulatory Staff